November 18 Edition

## globetrotter

# THE GLOBE

INDUSTRY NEWS

Virgin Australia has released a suite of enhancements to make the journey to New Zealand even more comfortable for Australian travellers, including becoming the only airline to offer WiFi for all Trans-Tasman flights.

From 28 October, all Virgin Australia guests flying to Auckland, Christchurch, Queenstown, Wellington and Dunedin will receive:

A substantial meal and drink included in all fare types;

At least 23kg of baggage included in all fare types;

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 ${\boldsymbol \cdot}$  WiFi on all flights including 15 minutes of complimentary access; and

 Increased Velocity Frequent Flyer Points and Status Credit earning potential.

Learn More

Qantas has released Premium Economy seats for sale to domestic travellers aboard its Boeing 787 Dreamliner service between Melbourne and Perth, extending a product previously available only to the airline's international travellers. Premium Economy fares on QF9/10 between the two cities are now available from \$1,249 one way, making Qantas the only airline offering a Premium Economy product domestically. With the new arrangements, unsold Premium seats will be available for Frequent Flyers to upgrade to with rewards points. Premium passengers on the 787 will travel between int'l terminals and will need to conform to security requirements.

Singapore's Frequent Traveller Program provides a fast-track clearance at passport control via automated lanes rather than manned desks, and removes the need to complete passenger cards on arrival and departure. Read further to see the qualification criteria.









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### South African Splendour

Experience South Africa, one of the most culturally and geographically diverse places on earth. Discover the gourmet restaurants, impressive art scene, vibrant nightlife and beautiful beaches or sample some of the world's finest wines.

With its remarkably untamed wilderness and astonishing range of wildlife roaming freely across massive unfenced game reserves, it is little wonder that South Africa is one of the most popular tourist destinations.

Click here to see a sample itinerary including Cape Town, Franschhoek, Kapama Private Game Reserve and Johannesburg.

Contact our Lifestyle Team on 1800 106 615 or lifestyle@globetrotter.com.au to prepare a bespoke itinerary so you can sample the best South Africa has to offer.





#### Meet Our Team Introducing Gary Small

We recently welcomed Gary Small to the Globetrotter Client Relations Management (CRM) team. Gary joins us with over 30 years Aviation Industry experience, ranging from Airport Operations with RAAF, Virgin Australia and Qatar Airways, together with CRM/BDM roles looking after various WA/SA blue chip mining companies.

Gary has an excellent track record of success and commitment around implementing strategies that foster and maintain a culture of customer service with a "can do" approach, ensuring customer expectations and business objectives are met.



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