

THE GLOBE

INDUSTRY NEWS

Travel News

Emirates is currently one of the few major carriers who do not provide a premium economy cabin. In a long overdue development, the airline has announced plans to introduce premium economy to their aircraft to be available in 2020.

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The United Kingdom is extending its immigration services to allow passport holders from Australia, and selected other countries including New Zealand, Singapore, the USA and Canada to use the automated e-gates upon arrival. The fast-track channels will be available to these passport holders from June 2019.

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Qantas has extended its Brisbane International Lounge by adding a third floor. The lounge features a business centre, TV's, shower suites, and food and beverage options, including menus from Neil Perry.

See further details about the lounge here.

[Learn More](#)

Sydney Airport has temporarily closed the Express Path departures lane at its T1 international terminal. The closure affects the Express Path channels both at passport control and security screening. First class, business class and top-tier frequent flyer passengers who would usually qualify for Express Path access are advised to arrive at T1 well ahead of their usual schedule.

[Learn More](#)


Get Picked Up

To simplify the whole airport transfer process Serko has partnered with GPU Chauffeurs in Australia and Air New Zealand taxis in New Zealand. Now, Serko Online users can book all of their transfer requirements at the same time as booking their hotel and flights, and have every aspect of their travel managed through Serko Online. With the addition of this transfer capability Serko Online becomes a true 'door to door' booking solution for business travellers.

Traveller Benefits

- ❖ Linked itinerary – transfers, flights, accommodation and hotels all managed through the same system minimises admin and maximises productive time, making it easy and quick to manage changes and cancellations.
- ❖ No more receipts – because transfers are pre-booked and prepaid there is no payment and no receipts to worry about. Travellers simply get on with the job at hand and the accounting is taken care of in the background
- ❖ Convenience & time saving – With pre-booked transfers, travellers skip all the queues at the airport and jump into a waiting car, after having been met in arrivals by a driver that has been tracking their flight.

Business Benefits

- ❖ Pre-approval – by encouraging travellers to book transfers through Serko Online more of the total travel spend can be managed, pre-approved and reported on, which helps to improve policy compliance
- ❖ Duty of Care – with transfers booked through Serko Online organisations can improve policy compliance and reduce their health and safety compliance risk
- ❖ Cost saving – Pre-booked / prepaid transfers can often be cheaper than metered trips, particularly when there is heavy traffic or problems. Fares are known in advance and can be budgeted for, helping organisations to construct a more complete view of the real cost of business travel
- ❖ Staff loyalty and comfort – by managing transfers through Serko Online staff arrive where they need to go better rested and ready to do business. They also arrive on time as there are no queues at airport taxi ranks to worry about.

[Click here](#) to learn more. Contact your Client Relations Manager to activate Transfers in Serko Online for your business.

Meet Our Team: **Introducing Les Ritchin**



With a substantial career in the IT industry spanning across 20 years, Les leads Globetrotter's Information Technology team. Passionate about utilising cutting-edge technology to drive business outcomes, he is responsible for ensuring our information technology systems and services are market-ready, reliable, maintainable and supported.

Les creates, maintains, and leads the execution of Globetrotter's information and communication technology (ICT) strategy, policy and functions. He is ultimately accountable for the performance and support of internal and external information services, and for the continual improvement of Globetrotter's ICT capability through the management of technology and the people supporting it.

"My work at Globetrotter is interesting and varied, and no two days are the same. I have an awesome team of dedicated specialists who meet every challenge head-on. As a travel-industry outsider, I feel that I can make a real difference to both our internal teams and to our clients through an innovative approach to digital services."

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